



# Columbia Police Department, Phase IV

## Integrated Data Exchange & Analysis (IDEA)

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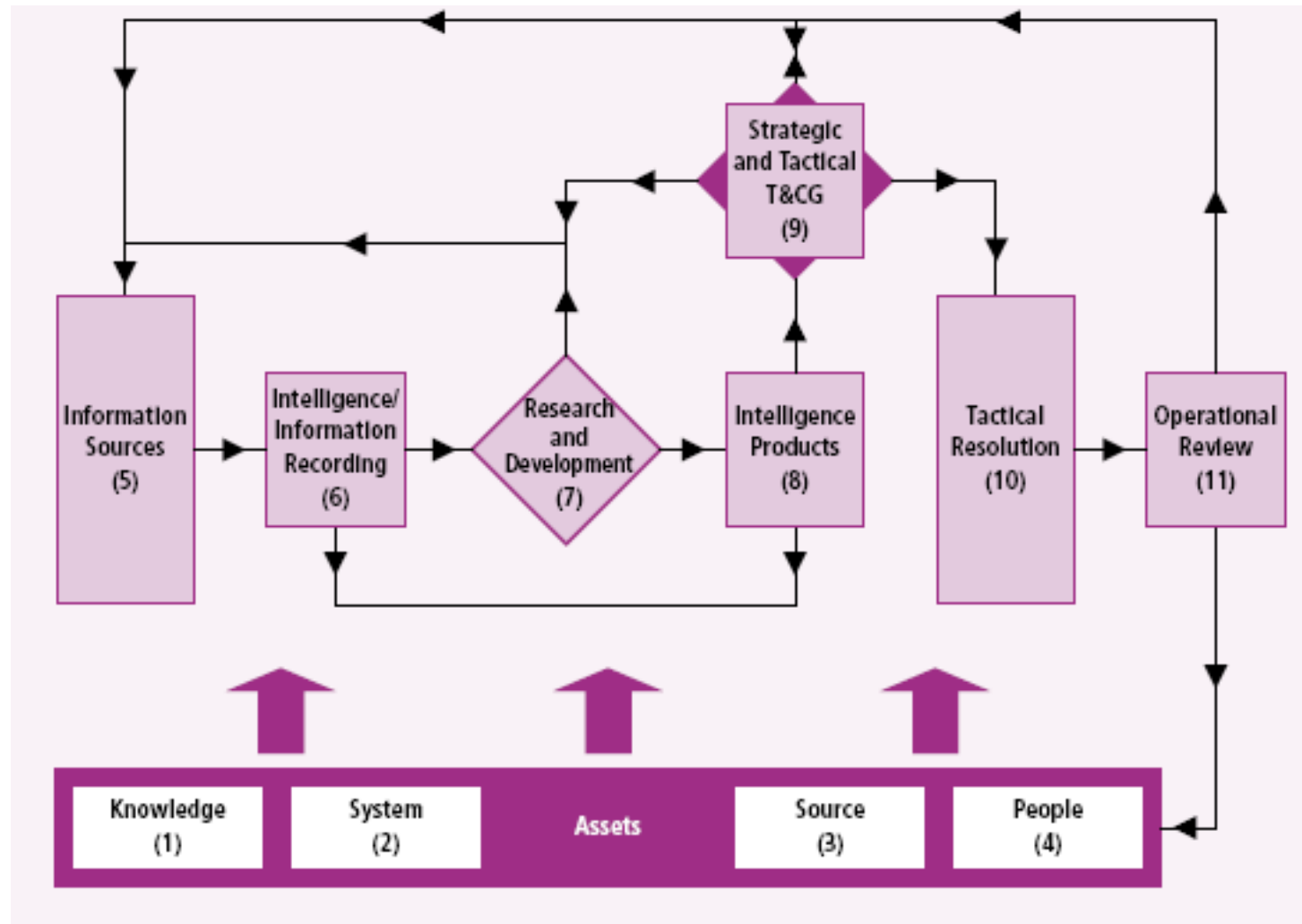
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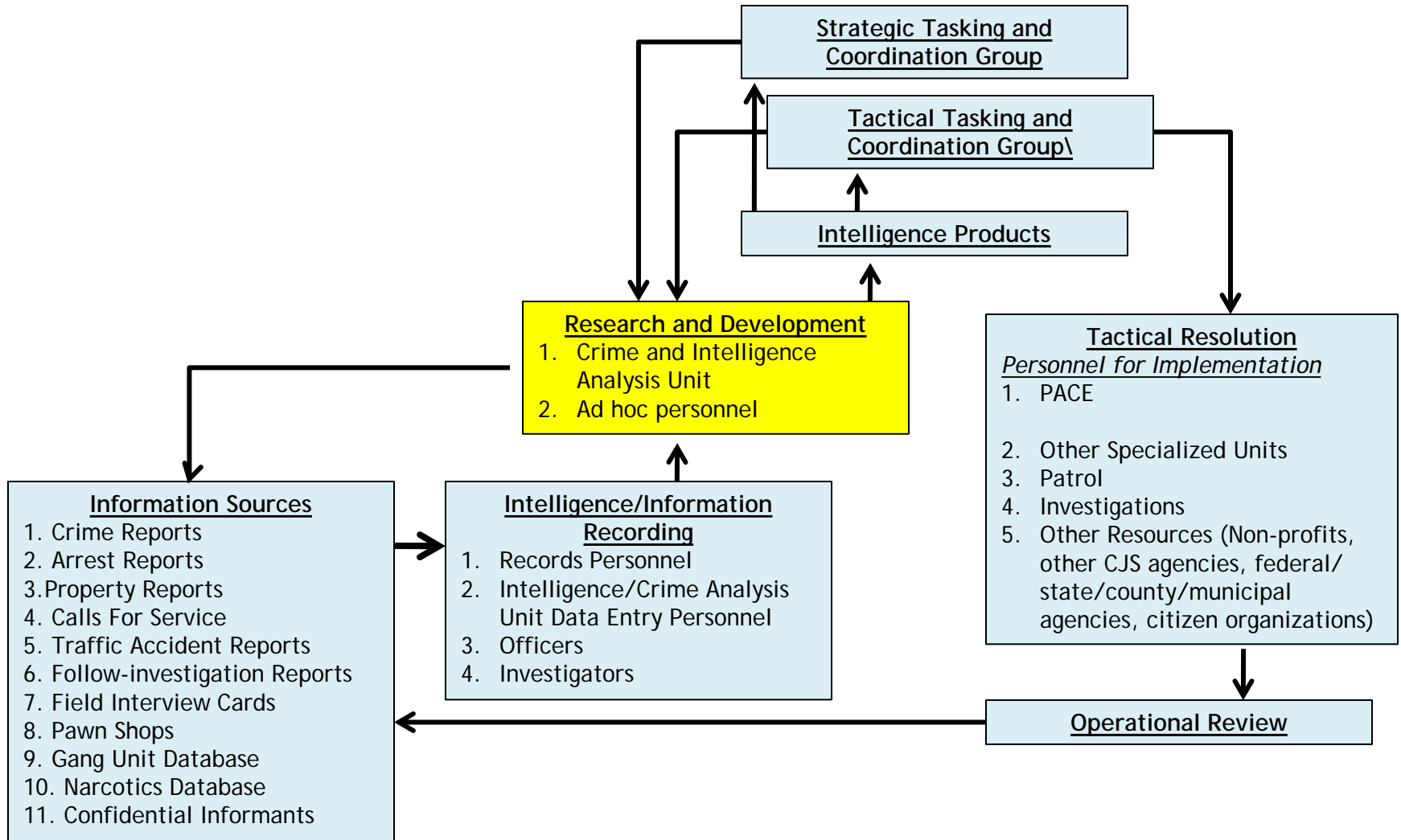
# IDEA: An Organizational Change Initiative

- Creating an Intelligence-Led/Evidence-Based Agency
- Modeling the British National Intelligence Model (NIM)
  - Framework for making intelligence analysis central to organizational operations
  - Accomplished through:
    - Improved data collection and analysis, and
    - Coordination of intelligence analysis with strategic and tactical decision making/operations through a formalized process.

# National Intelligence Model (NIM)



# IDEA



# IDEA Project Design

- Establish department protocols/SOPs to support IDEA
- Purchase software for analysis, and intelligence web-based system
- Establish new analytic efforts and intelligence products
- Conduct focus groups with dept. personnel on IDEA model for feedback
- Develop and provide training for department personnel IDEA model, and information collection efforts
- Establish Strategic Tasking Coordination Group (STCG) & Tactical Tasking Coordination Group (TTCG)
- Evaluation of implementation and impact

# IDEA Activity to Date

- Developed MOU with Univ. of South Carolina research team.
- Created Lt. of Intelligence and Intelligence Analyst positions.
- Developing Strategic and Tactical Tasking and Coordination Groups

# IDEA Activity to Date (Cont.)

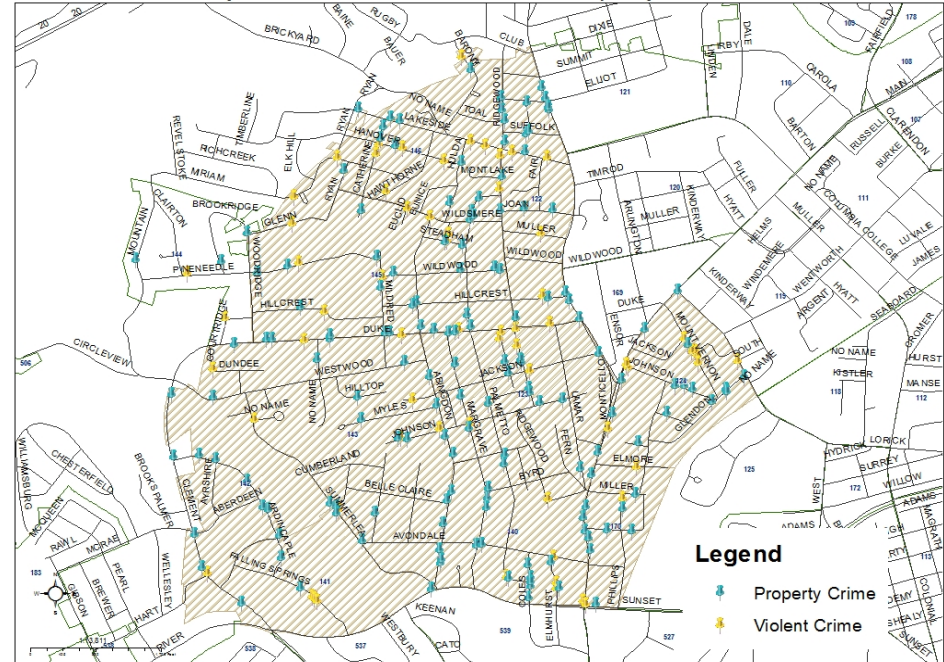
- Developed pilot project for working through analysis, decision making, and operational processes of IDEA - Hyatt Neighborhood
- Purchased software with the ability to link disparate databases as well as data mine within these databases as well as social networking applications.
- Developed and pre-tested citizen survey on perceptions of crime and disorder, victimization, and perceptions of the police - for Hyatt and control community.
- Developed officer survey
  - Evaluation of implementation & Social Network Analysis

# Hyatt Neighborhood Project

## Strategic Analysis Process

- Identification of hot spots city-wide
  - Reported Crimes & Arrests
  - Calls for Service
- Strategic TCG meeting to select target location
  - Hyatt Neighborhood
  - Approx. 1.4 square miles

Hyatt Park 2012: Violent and Property Crimes



## 2012 Activity

- 63 Violent Crimes
- 324 Property Crime
- 51 Drug/Weapon Arrests
- 589 Calls for Service (Monthly Avg.)



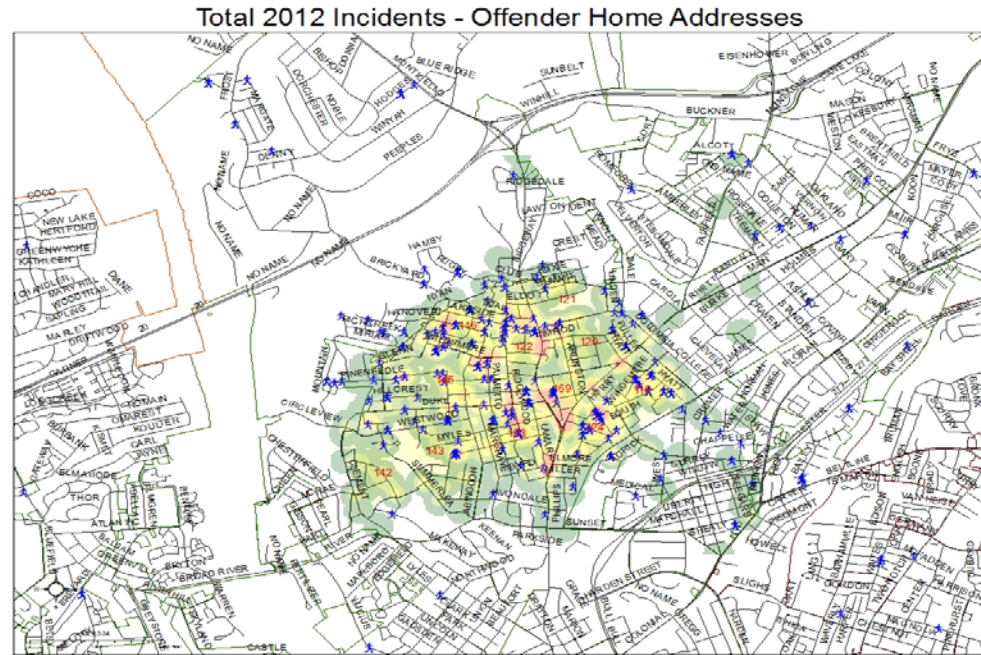
# Hyatt Neighborhood Project

## Tactical Analysis Process

- Identification of specific hot spot locations in area
- Identification of area chronic offenders
- Link analysis of suspects, victims, witnesses, and locations

In progress

- Dept. of Probation, Pardon, Parole, Dept. of Juvenile Justice status
- Surveillance (Camera, Officer)
- Informants



# Officer Survey

- Measuring the impact of change
  - Questions capture officer:
    - Knowledge of intelligence-led and evidence-based policing,
    - Knowledge and valuation of the crime/intelligence analysis unit, and
    - Use or willingness to use the unit
  - Pre and post test administration
- Social network analysis
  - Surveys contain questions for identifying respected officers
    - Basis for establishing focus groups - officer input and buy-in - facilitating organization change
    - Examining the influence of network ties in creating organizational change

# Considerations

- Implementation lessons
  - Stability in leadership
  - Composition of tactical operations
- Major challenge
  - Changing officer culture and practice