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Smart Policing in Action 1: Findings and Accomplishments from the Smart Policing Initiative

Evans County SPI, Pullman SPI, Phoenix SPI, CNA

March 31, 2016

This project was supported by Grant No. 2013-DP-BX-K006 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the SMART Office. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.





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Evans County, GA SPI Site

Lessons Learned and Recommendations Regarding Implementing Technology in Rural Agencies

Adam M. Bossler and Justin Hoyle, Georgia Southern University

March 31, 2016

This project was supported by Grant No. 2013-DP-BX-K006 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the SMART Office. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.

Problem Statement

- Little empirical evidence on how strengthening technological capabilities in rural law enforcement agencies could:
 - Improve communication within and among law enforcement agencies;
 - Increase the amount and quality of information sharing between agencies;
 - Alter officer perceptions regarding their agency's capabilities in investigating and preventing crime.





Evans County, Georgia

• Effort to improve communication and crime analysis between a rural county Sheriff's Office and two small municipalities' police departments through the use of smartphones, computer analytic tools, and synchronized databases.

• County:

- 182 square miles
- Population: 11,000 citizens
- Demographics:
 - 66.8% White
 - 30.4% Black
 - 11.9% Hispanic
- Biggest city: Claxton
 - Population: 2,746

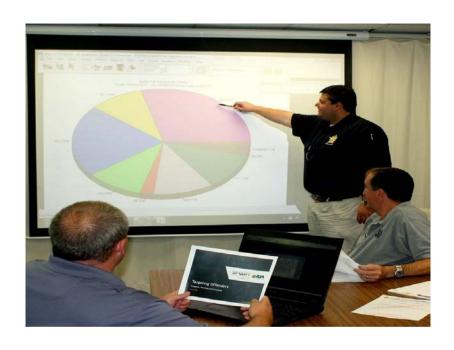






Evans County Sheriff's Office

- 19 total employees
- 11 sworn deputies
 - 8 road deputies
 - Investigator
 - Jail Administrator
 - Deputy Sheriff
- Full-time crime analyst



- New intelligence-led strategies went into effect at beginning of 2010
- Recognized by the Bureau of Justice Assistance as a Best Practice

Methods

- Two comparison county Sheriff departments and two municipal agencies were chosen based on size, demographic composition, size of law enforcement agencies, within the same region of the state, and technological capabilities (one comparison area has lower technological capabilities and the other had higher).
- Three treatment sites were surveyed pre- and postimplementation of the technology.
- Police leaders and officers/deputies of the three treatment sites and four comparison agencies were interviewed at the end of the grant.





• E-Roll Call:

- (1) Agencies should consider sending e-roll call to their officers/deputies and surrounding agencies;
- (2) May improve communication and relationships with non-law enforcement agencies;
- (3) Needs to be sent out on a more formalized schedule;
- (4) Needs to provide more information.





• Planning:

- 1. Agencies need to have clear goals and objectives when implementing a program
- 2. All agency leaders have to be fully on board
- 3. Signed MOU;
- 4. Shared costs between departments
- 5. Relationships between agencies
- 6. Surveying officers
- 7. Holding social events
- 8. Technology interoperability plan
- 9. Examination of how the dispatch system will affect the roll out of technology
- 10. Don't forget the basics



- Technology Choices
 - 1. Choosing the right smartphone
 - 2. Change course if the technology does not meet expectations
 - 3. Radio issues are a major problem for rural law enforcement
 - 4. Adding computer terminals in squad cars
 - 5. Officer interest in other technologies





- Training
 - 1. Survey of officer technological capabilities
 - 2. Effective officer training on the implemented technology





- Crime Analyst
 - 1. Role of the crime analyst
 - 2. Consider an investigator to be a crime analyst
 - 3. Dual role of crime analyst within the county may lead to problems
 - 4. Work schedule of crime analyst
 - 5. Choosing the right crime analyst
 - 6. Investigators must play a key role in intelligenceled policing





- The Future
 - 1. Increased grants for rural law enforcement
 - 2. Need for more research on rural law enforcement agencies





Contact Information

Adam M. Bossler, PhD

Associate Professor

Department of Criminal Justice and Criminology

Georgia Southern University

abossler@georgiasouthern.edu

(912) 478-0199









Community-Led Surveillance Programs as a Sustainability Strategy

Michael J. Gaffney, J.D.; Gary Jenkins; David A. Makin, PhD

March 31, 2016

This project was supported by Grant No. 2013-DP-BX-K006 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the SMART Office. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.

Identified Need

- City Council desire for security cameras at Adams Mall
 - Bar & Dance Club in Greek Row
 - High volume of public disturbances





- 2011 Grant Search: DOJ SPI Grant
- 3 Grant purpose areas to choose from:
 - Evidence-based replication
 - Innovation
 - Institutionalization of evidence-based practices





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- 2011 Grant Search: DOJ SPI Grant
- 3 Grant purpose areas to choose from:
 - Evidence-based replication
 - Innovation
 - Institutionalization of evidence-based practices
- Maximum of \$300,000 (pop less than 500,000)

SPI Grant	Budget	Percent
WSU	\$ 104,349	35%
Travel	\$ 10,088	3%
Equipment	\$ 185,563	62%
TOTAL	\$ 300,000	





- 2 Years: Oct 2011 to Sept 2013
- Must partner with institution of higher learning for research
 - Washington State University
 - WSU Institute for Criminal Justice
 - Department of Criminal Justice and Criminology





Pullman's SPI Grant & Sustainability Smart Policing Initiative Grant

- Grant Goals:
 - Address violent crimes and neighborhood disorders
 - Through the use of video cameras placed at public locations
 - Where we experience a high frequency of those types of incidents
- Government (police) cameras in public spaces
 - Community support essential to program success
 & sustainability





Pathways to Active Partnerships

- Community Outreach
- Community Engagement
- Community Collaboration
- Community Involvement





Soliciting Community Support

- Mayor
- Pullman Regional Hospital
- College Hill Association
- Whitman County Prosecuting Attorney
- Whitman County Sheriff
- State legislators
- Washington State University
- Pullman Police Advisory Committee
- Pullman Chamber of Commerce
- Pullman League of Women Voters
- Associated Students of WSU





Pullman's SPI Grant & Sustainability Grant Award Press Release



Police Department

Gary Jenkins, Chief of Police Police Business (509) 334-0802 Police Fax (509) 332-0829 police@pullman-wa.gov www.pullman-wa.gov/police 260 SE Kamiaken St., Pullman WA 99163-2664

PRESS RELEASE

FOR IMMEDIATE RELEASE

September 8, 2011 Gary Jenkins, Chief of Police Pullman Police Department (509) 334-0802

Pullman Police Awarded Federal Grant

PULLMAN – The Pullman Police Department (PD) has received notification that we have been awarded a Federal Department of Justice grant in the amount of \$300,000. The "Smart Policing Initiative" (SPI) grant program seeks to build upon data-driven, evidence-based policing by





Pullman's SPI Grant & Sustainability Community Engagement



Police Department

Gary Jenkins, Chief of Police Police Business (509) 334-0802 Police Fax (509) 332-0829 police@pullman-wa.gov www.pullman-wa.gov/police 260 SE Kamiaken St., Pullman WA 99163-2664

PRESS RELEASE

FOR IMMEDIATE RELEASE

January 4, 2012 Gary Jenkins, Chief of Police Pullman Police Department (509) 334-0802

POLICE SEEK PUBLIC INPUT ON CAMERA POLICY

PULLMAN – The Pullman Police Department (PD) is seeking public input for the development of a video policing policy.

The Pullman PD has been awarded a Department of Justice "Smart Policing Initiative" grant in the amount of \$300,000. The grant proposes to address violent crimes and neighborhood disorders through the use of video cameras placed at public locations where high frequencies of





Community Engagement

- Public Meetings: Jan-Feb-Mar 2012
 - College Hill Association
 - League of Women Voters / Police Advisory Cmte.
 - ASWSU / WSU Police Advisory Committee
- Some opposition expressed
 - Privacy
 - Use of federal funds
- Suggestions
 - Provide live video feed for public view
 - Use volunteers to monitor live feed





Community Communication



2. Monitoring cameras: WSU students monitor camera feeds. The Pullman Police Department implemented a procedure

requiring student monitors to use a log sheet annotating any notable activity on the cameras or phone alerts called in by

the public. Once logs are complete, they are forwarded to the police department for review and action. The police

he agencies

has botsula

East Palo Alto

Kansas City

· Port St. Lucie

Firearms

Community Communication

- Chamber of Commerce Membership Meeting
- Service Clubs
 - Kiwanis
 - Lions
 - Rotary
- Pullman Police Advisory Committee
- WSU Police Advisory Board





Community Feedback

Security cameras raise privacy issues

By Stephanie Schendel

Pullman Police want to install an estimated eight security cameras around Adam's Mall Published 1/17/2012

Cameras will be beneficial

: public Wednesday and address privacy concerns

By Ashley Fis Students show Published 1/18 Comments (0)

Cameras will help Pullman

By Daily Evergreen Editorial Board

Published 2/15/2012

Camera concerns addressed

By Stephanie Schendel

The cameras will likely be placed in the area surrounding Adams Mall and Colorado Street due to the concentrated number of violent crimes that occur there. The estimated installation date for the cameras is this summer.

Published 2/16/2012

Comments (0)

such location

concerns.

g Initiative to



Pullman Police Chief Gary Jenkins met with a small group of community members Wednesday and

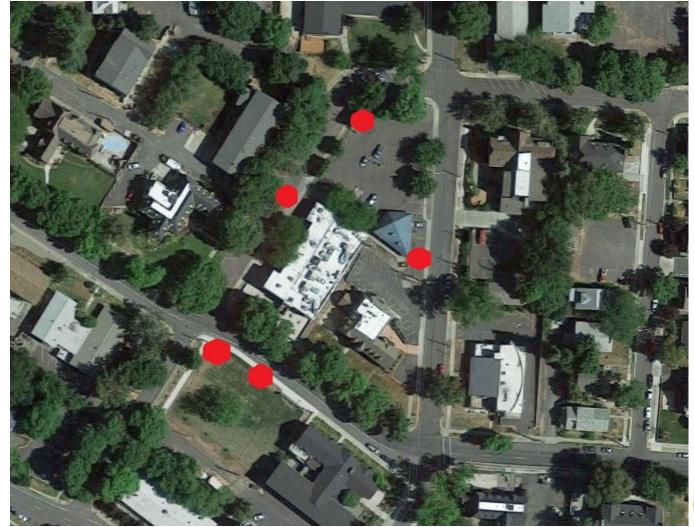
SPI Project Implementation

- Installation completed end of Jan 2013
 - Signs posted Feb 1, 2013
 - Recording started Feb 1, 2013
- View video footage
 - Live police station / students
 - Police cars
 - Archived



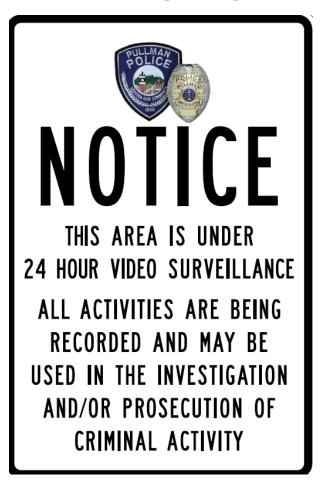


Camera Placement

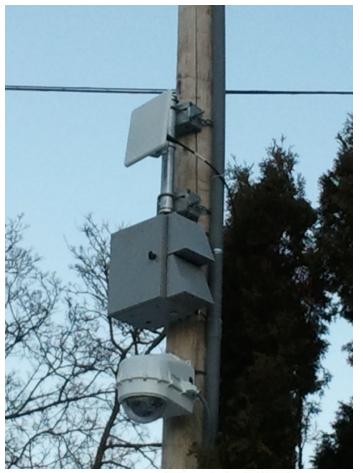




Warning Signs



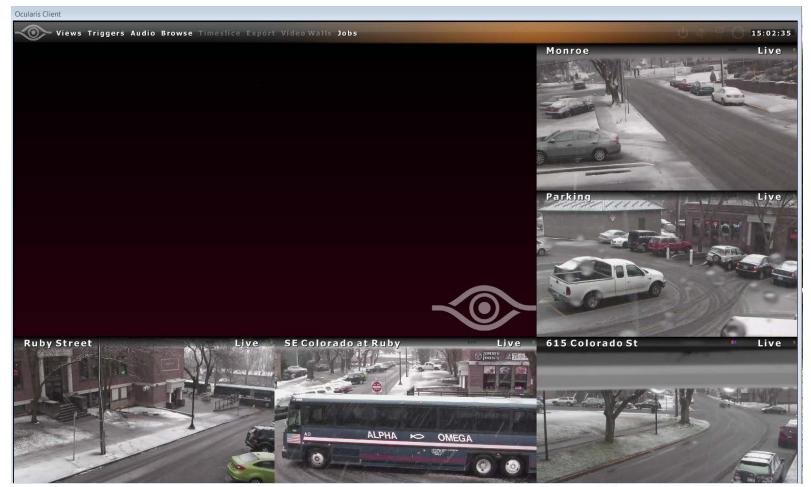
Cameras







Software Interface







Implementation & Successes

- Two nights after cameras go live
 - Assault captured on video
- Two months after cameras go live
 - Serious assault captured on video
 - Video used statewide to identify suspects
- WSU criminal justice student monitoring
 - Providing opportunities for criminal justice students
 - Collaboration with Washington State University





Pullman's SPI Grant & Sustainability Sustainability

The Creation of the Pullman Police
Department Public Safety Camera Internship





Lab Staffing & Training

Student Internship

- 120-hour (3-Credit Course)
- Adaptable Schedule based on Need (Wed/Thu to Sat/Sun 9:00 pm - 2:30 am
- Three Student Shifts

Qualifying Students

- Successful Background Check
 - (1 Failure)
- 2 Hour Training with Emergency Dispatch
- 1 Hour Training with Police
- Confidentiality Agreement





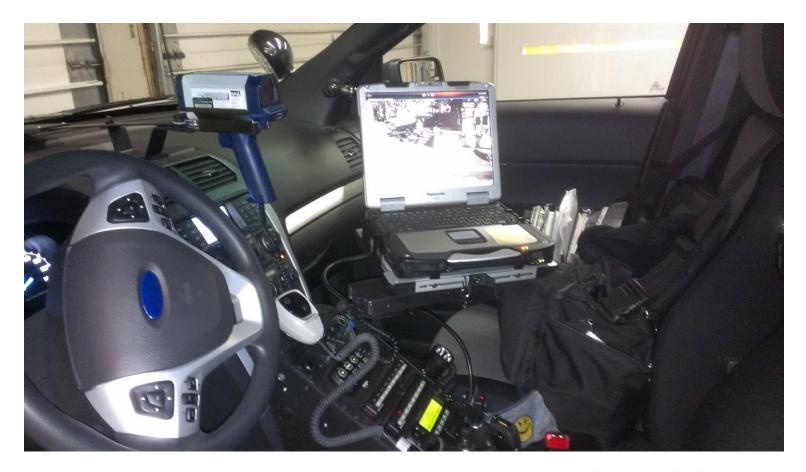
Lab at Work







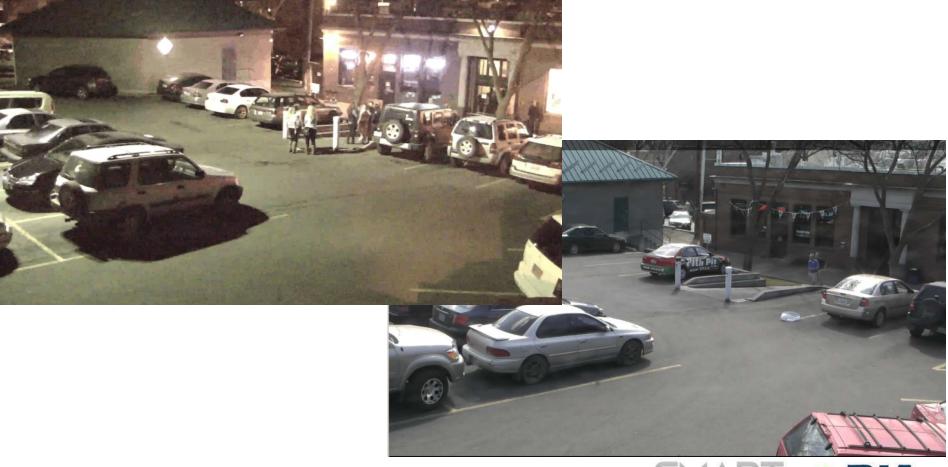
Camera Applications







Illustrative Camera Views





Illustrative Case:

Assault on Dr. David Warner

- Closing Time Assault in Bar Parking Lot
- Student Observers Among 911 Callers
- Captured on Video from Cameras
- Pullman PD Posted Videos on YouTube
 - Statewide Press Attention
 - Tip received from cross-state location
- Resulted in Identification and Arrest of Assailants





Sustainability Outcomes: Cost/Benefit Analysis

- 336 Hours of Monitoring
 - \$6,800 for a Records Specialist to view the monitors.
 - -Working during regularly scheduled hours and does not involve overtime.
 - \$12,000 Includes overtime salary and additional benefits paid related to overtime
- Multiplier Effects





Additional Benefits / Outputs

- Joint Public Engagement
- Robust working relationship Trust
- Benefits to Other Arenas Emergency Management
- Community Relationships
 - -Future Research
 - Case-level "Precursor Identification"
 - Officer Support for Body Cameras
 - Camera Efficiencies
- Grants





Conclusion

- Partnerships fostered by trust have the potential to generate not just successful grant-funded projects, but strong collaborative relationships which extend benefits far beyond the projects themselves.
- Trust + Access = Lasting Dividends for Public Benefit





Contact Information



Michael J. Gaffney, J.D. – Washington State University
Director, Division of Governmental Studies and Services
Executive Director, Washington State Institute for Criminal Justice
Director, Office of Emergency Management
509 335-3329 / mjgaffney@wsu.edu



Gary Jenkins – Pullman (WA) Police Department Chief of Police 509-334-0802 / gary.jenkins@pullman-wa.gov



David A. Makin, PhD – Washington State University
Assistant Professor, Department of Criminal Justice and Criminology
Research Fellow, Washington State Institute for Criminal Justice
Research Faculty, Division of Governmental Studies and Services
509-335-2455 / dmakin@wsu.edu









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Assessing the Impact of Body-Worn Cameras on Arresting, Prosecuting, and Convicting Suspects of Intimate Partner Violence

Weston J. Morrow, Charles M. Katz, & David E. Choate

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This project was supported by Grant No. 2013-DP-BX-K006 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the SMART Office. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.

Introduction

- Intimate Partner Violence is a major public health issue.
 - 31.5% of women (i.e., 38 million women) and 27.5% of men (i.e., 31.3 million men) experience physical violence by an intimate partner in their lifetime.
 - The physiological and psychological consequences of physical violence and abuse are far reaching.
- IPV has relatively low prosecution and conviction rates
 - 35% to 73% of reported offenses and 58% of arrests result in prosecution.
 - 35% to 48% of prosecuted cases result in a conviction.





Introduction

- Prosecution and conviction of IPV cases is often contingent on quality of evidence (e.g., written report, witness statements, photographs).
 - Other influential factors: Arresting the defendant, charging the defendant with multiple offenses, receiving an emergency protection order, and finalizing investigation on the same day as the incident.
- Do body-worn cameras (BWC) aid in the arrest, prosecution, and conviction of IPV cases?
 - Body-worn cameras may have the ability to enhance the quality of evidence.





Background Research

Prosecutors have a "downstream orientation"

- They focus on the likelihood of securing a conviction, meaning weak cases are dropped.
- Quality of evidence influences a prosecutor's decision to accept or reject a case at screening.
- The quality of evidence is usually based off of the first responding police officer's (FRPO) written report of the IPV incident, along with accompanying evidence.

How adequate are FRPO reports?

- If frequency of IPV prosecution and conviction are used as a proxy for determining adequacy of FRPO reports, there is room for improvement.
- Training influences the quality of FRPO reports.
- BWCs may also enhance the quality of FRPO reports.





Background Research

BWC Research

- Perceived benefits include:
 - Increased transparency and police legitimacy
 - Improved behavior among police officers and citizens
 - Reduced citizen complaints and police use of force

BWC and IPV Research

- BWCs may enhance the manner in which police collect evidence for the arrest, prosecution, and conviction of IPV offenders.
 - Video recording the emotionally-charged victim statement, the physical turmoil surrounding the incident, and/or documenting witness testimony.
- Owens and colleagues (2014) found preliminary support for the prosecutorial utility of BWCs.





Methods

- Data were collected through a federally funded project that deployed BWCs among the Phoenix Police Department (PPD).
 - PPD has more than 3,000 authorized sworn personnel.
 - Serves approximately 1.5 million people
- The study site was one precinct (15 sq miles) that was divided into two similarly sized squad areas.
 - Target locality: Area 82
 - Comparison locality: Area 81





Study Site Characteristics

	Target Area	Comparison Area		
Characteristic	Area 82	Area 81		
Total Population	56,630	71,676		
Age				
% Under 18 years	43.13	39.45		
Ethnicity				
% Hispanic	82.5	71.1		
% Native American	1.3	1.3		
% African American	3.9	6.4		
Poverty				
Mean household income	\$44,895	\$53,646		
% owner occupied	52.8	63.7		
Number of Officially Reported Crimes (UCR)-Jan-Nov.2011				
Violence	412	479		
Property	2082	2718		
Total	2,494	3,197		
Intimate Partner Violence				
Calls for Service (Jan-Nov 2011)	105	162		
Geographic size (Square miles)	7.9	7.4		





Project Design & Analytical Strategy

- 56 VIEVU cameras systems were purchased and deployed in Area 82.
 - Officers assigned the equipment were trained on its use and maintenance.
 - Cameras were used seven days of the week, during all three shifts, by all deployed officers.
- Analytic strategy for the present study relied on pre-post IPV case outcome data from the target and comparison localities.
 - Data were collected from January 1, 2012 through July 31, 2014.
 - The study period covered about 30 months, or 15 months precamera deployment and 15 months post-camera deployment.





Data Sources & Variables

Domestic violence pocket card data.

- The IPV pocket cards are a specialized form of the Field Interview (FI) card, designed specifically for IPV incidents.
- -N = 2,063

Official Phoenix City court data.

 Police incidents involving IPV were tracked through the City of Phoenix Prosecutor's Office case processing system using IPV pocket cards.

Officer self-report survey data.

- Data were anonymously collected at eight time points.
- Two likert-scale survey questions were of interest:
 - "Body cameras make it easier to prosecute domestic violence offenders"
 - "Evidence gathered from a body camera helps prosecute cases involving domestic violence when the victim is unwilling to testify"





Table 2: Intimate Partner Violence Case Flow

	Pre-Tes	st Cases		est non- a cases	Post-Test Camera Cases		
	n	%	n	n %		%	
Number of DV-Related Contacts ^a	878	100.0	933	100.0	252	100.0	
Arrests*	369	42.0	320	34.3	103	40.9	
Charges Filed*	333	37.9	243	26.0	90	37.7	
Case Furthered (Not Dismissed)*	131	14.9	58	6.2	32	12.7	
Plead Guilty*	27	3.1	11	1.2	11	4.4	
Guilty at Trial*	25	2.8	9	0.9	11	4.4	

^{*}Significant at $p \le .05$

a The number of contacts is derived from the DV Pocket cards, which included data on 2,063 unique incidents from January 1, 2012 through July 31, 2014 from the Maryvale Precinct.





Table 3: Number of Days to Process Case to Disposition (N=792) † **Post-Test Pre-Test Case Post-Test Camera** Comparison n n mean mean n mean All Completed Cases * 95.8 369 43.5 320 **78.1** 103 (77.50)(105.10)SD (124.3)Dismissed * 65.3 202 38.2 185 56.1 58 SD (91.00)(67.80)(65.90)71.3 **Plead Guilty *** 167.7 104 47 131.9 21 SD (157.57)(100.44)(156.40)74.4 **Trial** 27 114.2 11 105.5 11 SD (90.61)(125.06)(126.07)

^{*} Significant at $p \le .05$

[†] Original values ranged from 0 to 756. Values above the 98th percentile of 438 days (n=16) were truncated to 438 to control for outlier cases.

Scale and Item		T-1, pre		T-2, pre		T-3, pre		T-4, pre		T-5, post		T-6, post		T-7, post		T-8, post	
		Ar ea 81	Ar ea 82	Ar ea 81	Ar ea 82	Ar ea 81	Ar ea 82	Ar ea 81	Ar ea 82	Ar ea 81	Ar ea 82	Ar ea 81	Ar ea 82	Ar ea 81	Ar ea 82	Ar ea 81	Ar ea 82
Easier to prosecute	n =	41	36	39	44	42	45	36	43	47	37	40	36	40	35	34	34
DV		36.	52.	43.	38.	26.	35.	36.	55.	27.	40.	30.	8.3	27.	14.	23.	32.
offenders	%	6	8	6	6	2	6	1	8	7	5	0	8.3	5	3	5	4
Help prosecute DV cases	n =	40	35	38	44	41	46	36	43	47	36	39	37	40	34	34	34
when victim is unwilling to testify	%	42. 5	57. 1	42. 1	52. 3	36. 6	45. 7	38. 9	58. 1	27. 7	55. 6	25. 6	18. 9	30. 0	23. 5	29. 4	38





Table 5: Number of Days Sentenced to Jail (n=217)

	Pre	e-Test Ca	se		Post-Test mpariso	n	Post-Test Camera			
	mean	SD	n	mean	SD	n	mean	SD	n	
All Sentenced Cases	26.5	41.26	129	32.4	45.94	56	34.4	32.00	48	
								•		
Plead Guilty*	22.1	38.20	104	25.2	36.41	47	15.0	15.18	21	
Trial – Found Guilty	44.6	48.93	25	70.0	70.67	9	71.6	67.02	11	





^{*} Significant at $p \le .05$

Conclusion/Discussion

 Compared to post test non-camera cases, post-test camera cases were more likely to result in an arrest, have charges filed, have cases furthered, result in a guilty plea, and result in a guilty verdict at trial.

- BWCs seem to improve the manner in which police collect evidence following an IPV incident.
 - Video footage provides a detailed and accurate account of the IPV incident, which officers can use to construct a more thorough report.
 - Thorough reports that are supplemented by video evidence give prosecutors a substantial amount of actionable knowledge to facilitate the successful arrest, prosecution, and conviction of IPV cases.





Conclusion/Discussion

- Police officers' perceptions related to the ease in which BWCs facilitate IPV prosecution and help in cases involving reluctant victim testimony decreased in the post-camera time period.
 - Our findings differ from previous research
 - Voluntary versus non-voluntary research designs.
 - "Growing pains"
- Three potential limitations.
 - Findings may not be generalizable to other communities.
 - We employed a nonequivalent control group design.
 - Selection effect: Attrition, turnover, and replacement
 - Contamination of treatment
 - Our camera and comparison groups shared patrol responsibilities in the precinct.







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Smart Policing Initiative Findings from Five Years

James "Chip" R. Coldren, Jr., CNA

March 31, 2016

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