



# Smart Policing Initiative Collaboration Workshop

Lowell, Massachusetts

August 3-4, 2016





## Welcome and Overview - Day 1

August 3, 2016 – 8:30 – 9:00 a.m.

#### Welcome and Overview

- Dr. James R. "Chip" Coldren, Jr., CNA
- Cornelia Sigworth, BJA
- Superintendent William Taylor Lowell Police Department
- Mayor Edward J. Kennedy

  Mayor of Lowell, MA
- Group Introductions









# Keynote Address: United States Attorney Carmen Ortiz, District of Massachusetts

August 3, 2016 – 9:00 – 9:30 a.m.





# Contemporary Policing and Community Collaboration

August 3, 2016 – 9:30 – 10:30 a.m.

# Contemporary Policing and Community Collaboration

- Dr. James R. "Chip" Coldren, Jr., CNA
- Hildy Saizow, SPI Senior Subject Matter Expert (SME)
- Jason Cooper, Local Initiatives Support Corporation (LISC) Senior Program Officer





"Police, at all times, should maintain a relationship with the public that gives reality to the historic tradition that the police are the public and the public are the police...."

Sir Robert Peele's Principles of Law Enforcement 1829





#### History of Police and Communities of Color

#### Negro Marchers Clubbed

## MELEE IN SELMA



67 Reported Injured. 17 Hospitalized as Police Use Tear Gas

**Oppression** 



Confusion





### **Shifts Over Time**

1980s-1990s: Community Policing





2000s: COMPSTAT Policing



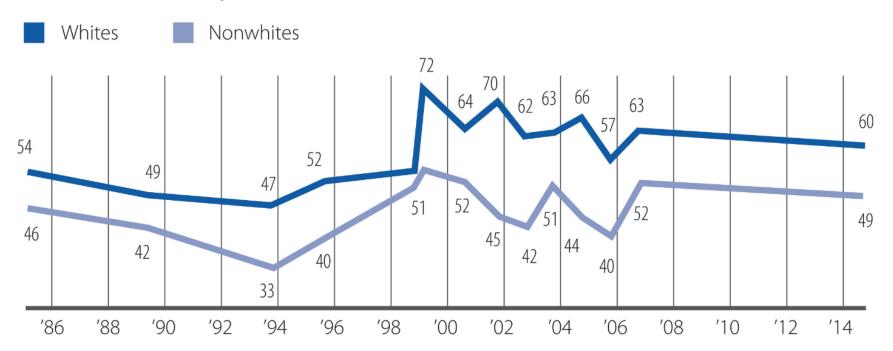






#### Public Confidence in Police

#### % A GREAT DEAL/QUITE A LOT OF CONFIDENCE



Source: Justin McCarthy, "Nonwhites Less Likely" (see note 6).

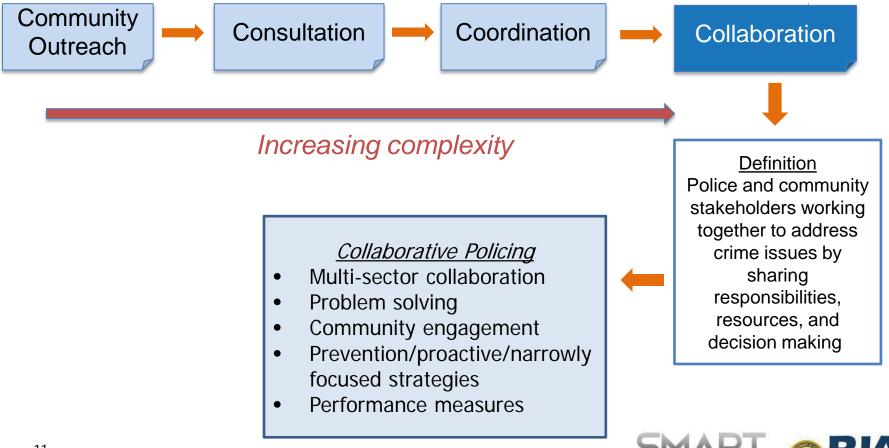
#### % Confidence 2006-2014

- 61% whites
- 34% blacks
- 26% blacks living in highly urban areas





#### **Continuum of Community Interaction**









# Definition Process of enabling community members to participate in policing



#### **Key Principles**

- Acceptance and inclusiveness
- Fairness and respect
- Transparency
- Relationships!







## Byrne Criminal Justice Innovation Program

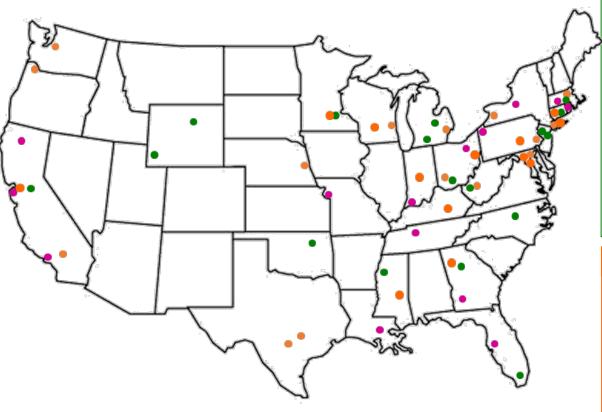


#### **FY 2012 SITES**

Austin, TX
Baltimore, MD
Brooklyn, NY
Buffalo, NY
Charleston, WV
Dayton, OH
Detroit, MI
Lowell, MA
Milwaukee, WI
Omaha, NE
Philadelphia, PA
Portland, OR
San Antonio, TX
San Bernardino, CA
Seattle, WA

#### **FY 2013 SITES**

Albany, GA
Baton Rouge, LA
Cleveland, OH
Corning, CA
Erie, PA
Evansville, IN
Kansas City, MO
Los Angeles, CA
Nashville, TN
Providence, RI
San Francisco, CA
Springfield, MA
Tampa, FL
Syracuse, NY



Cross-sector teams are using evidence-based, community-driven strategies to address crime hot spots in specific neighborhoods in each city.

Learn more about Byrne Criminal Justice Innovation (BCJI): www.lisc.org/BCJI

#### FY 2014 SITES

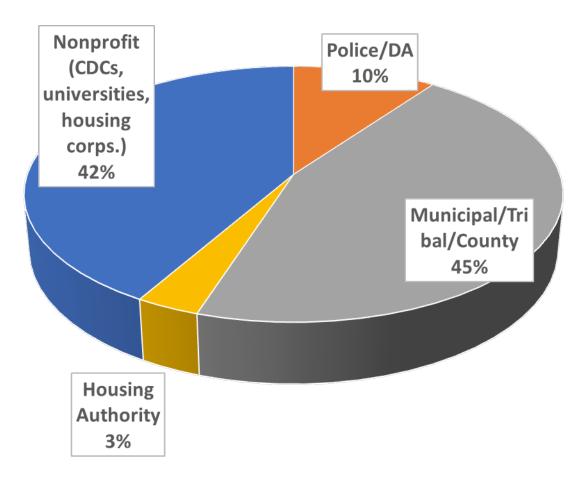
Alameda County, CA Battle Creek, MI Coahoma County, MS Denver, CO Durham, NC Flint, MI Highland County, OH Huntington, WV Miami-Dade County, FL Minneapolis, MN New Haven, CT Newark, NJ Phillipsburg, NJ Rockdale County, GA Towaoc, CO Tulsa, OK Worcester, MA

#### **FY 2015 SITES**

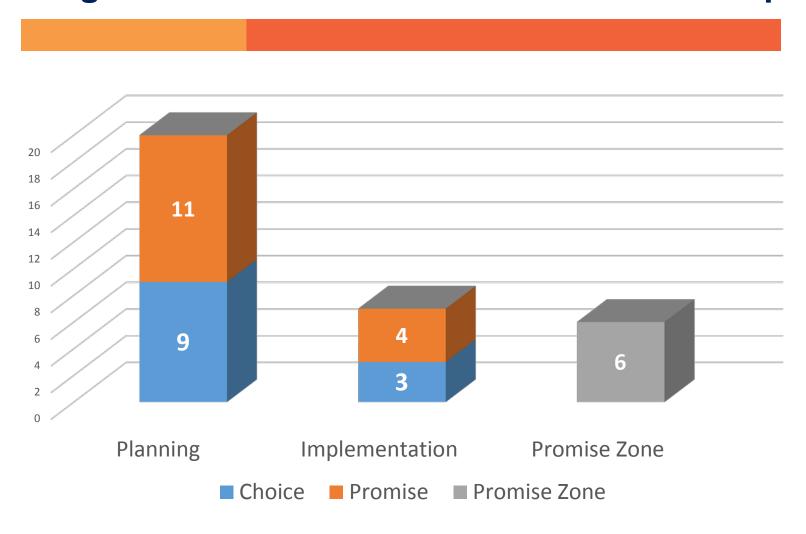
Atlanta, GA
Berea, KY
Brooklyn, NY
Harrisburg, PA
Hayward, CA
Indianapolis, IN
Langley Park, MD
Madison, WI
Meridian, MS
Minneapolis, MN
Norwalk, CT
St. Louis, MO
Youngstown, OH
Washington, DC

#### **BCJI Lead Agencies**

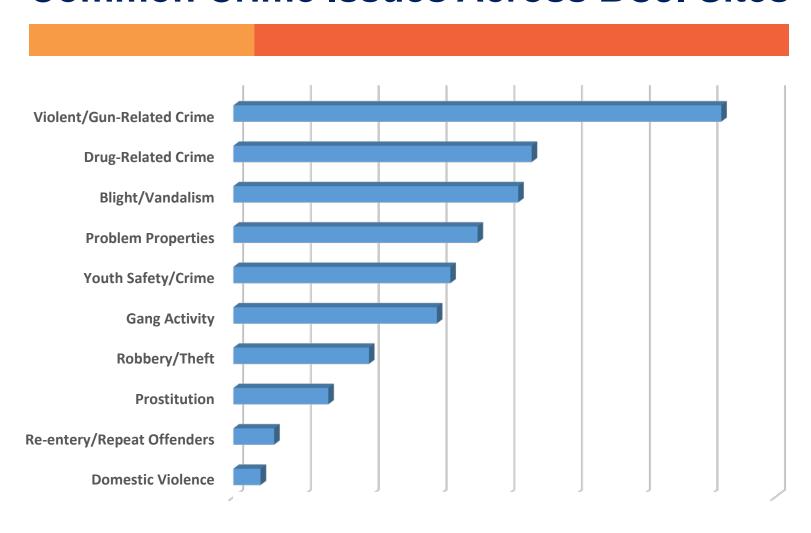
BCJI projects are coordinated by law enforcement agencies, public housing authorities, mayor's offices, and a variety of non-profit organizations.



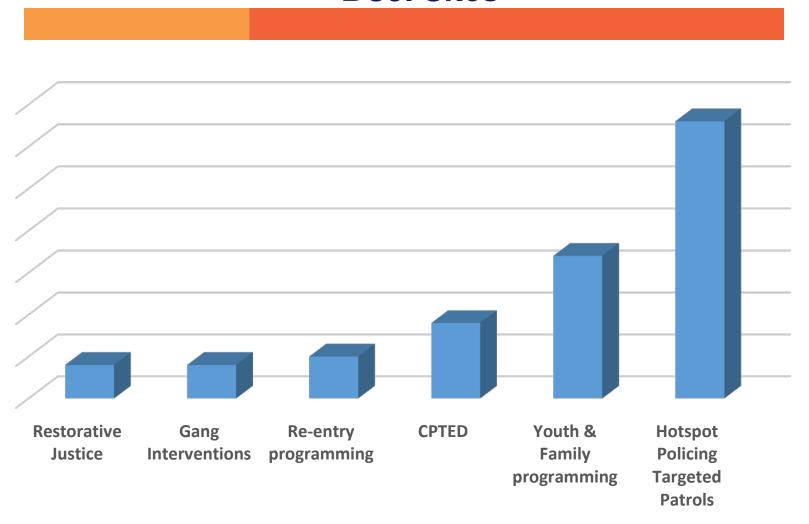
#### **Neighborhood Revitalization Initiative Overlap**



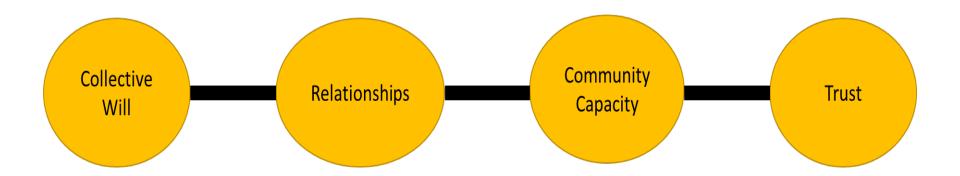
#### **Common Crime Issues Across BCJI Sites**



## Common Implementation Approaches Used by BCJI Sites



#### **Defining Community Engagement**







### Break (podcasts)

August 3, 2016 – 10:30 – 10:45 a.m.





# How to Build an Effective, Multi-Sector Collaboration

August 3, 2016 – 10:45 a.m. – 12:00 p.m.

## How to Build an Effective, Multi-Sector Collaboration

- Hildy Saizow, SPI Senior SME (facilitator)
- Superintendent William Taylor, Lowell Police Department
- William H. Garr, CHE, Chief Executive Officer, Lowell House, Inc.
- Jennifer Maconochie, Director, Strategic Initiatives & Policies, Boston Police Department
- Amanda Brown, Community Builder, Tampa, FL
- Randi Whitney, Homeless Liaison Officer, Tampa Police Department





# Boston Police Department Partnerships, Collaboration and Community Engagement



#### Boston: a culture of collaboration created over 20 years

#### Leaders\* value:

- + data, research and analysis
- + outcome measures / results
- + information sharing
- + coordination and collaboration
- + relationships with community

\*from city agencies, other government agencies, non-profits, business community, etc.

#### <u>Programmatic/ Front line workers have shared understandings regarding:</u>

- positive youth development
- · public health approach
- impact of trauma
- meaningful employment
- wrap-around services
- belief in second chances, change is possible
- · teamwork and partnership

Partnership and Collaboration is the norm in Boston

#### **Community Expectations:**

- -- even low rates of violence are unacceptable
- -- need for balance of strategies: combining fairness, accountability and opportunity
- -- need for continued focus on inequity and social justice
- -- agencies should share information and work together

#### Significant assets:

- > city, county, state, federal and private resources
- > engaged business/ foundation community
- > array of existing programs/ initiatives and services
- > long standing partnerships and collaborations at many levels
- > experience with innovation/ thinking outside the box

# Benefits of Collaborations and Partnerships

- Expertise that you don't have -- i.e. Academic research partner
- Fresh perspective private sector lens vs. government lens
- Coordination of resources avoids duplication of efforts
- Better informed decision making through information sharing
- Access and influence on a broader array of stakeholders
- Resources, Resources!
  - New grant opportunities
  - Leveraged resources
  - In-kind support from partners
    - Technical assistance
    - Interns
    - Equipment
    - Space
    - Tickets



## Building an Effective Collaboration

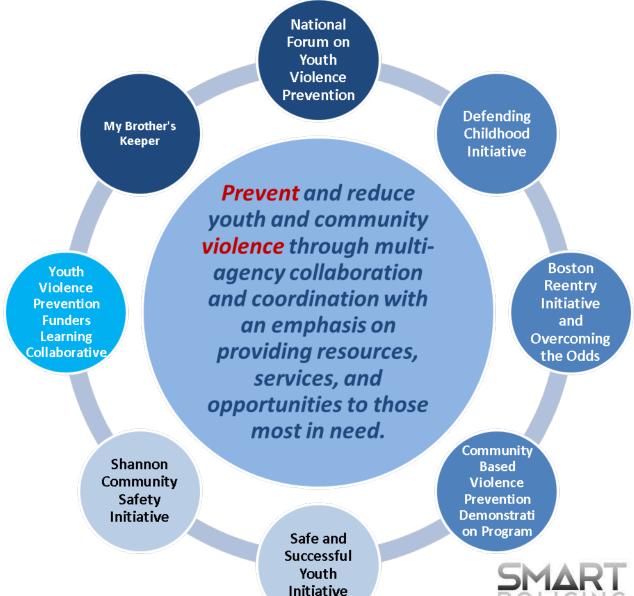
- Engage proactively before the crisis
- ➤ Invite partners that can contribute/ add value
- Develop a shared mission and vision
- > Agreement on the problem
- Share ownership and accountability
- Joint decision making with a clear structure/ process
- > Share risk and sacrifice







#### Current Multi-Agency Collaborations in Boston







#### Partners in Multiple Initiatives

# City Government

#### Mayor's Office

- PoliceDepartment
- Health and Human Services
- Boston Centers for Youth and Families
- Boston Public Health Commission
- Boston Public Schools
- Workforce
   Development
- YOU Boston
- Inspectional Services
- Housing
- Development

# Federal, State and County

#### US Attorney's Office

- MA Department of Correction
- MA Probation
- MA Parole
- MA Department of Youth Services
- MA Department of Children and Families
- Department of Mental Health
- Suffolk County DA's Office
- Suffolk County
   Sheriff's Office

# Non-Profit and Private

## • Corporations such as State Street, John Hancock, Target

- Foundations members of the YVPFLC
- YouthConnect
- MassHousing
- Colleges and Universities
- Faith-based partners - Ten Point Coalition, BMA, St. Peter's, etc.
- Boys & Girls Clubs
- YMCAs, YWCA
- Neighborhood based non-profits such as Teen Empowerment, Dorchester Youth Collaborative
- Trade unions
- Local businesses

# Community

#### Safety Task Forces

- VIPs
- Neighborhood Watches
- Neighborhood and Civic Associations
- Residents
- Advocacy Groups
- Youth Groups









### Lunch (podcasts)

August 3, 2016 – 12:00 – 1:00 p.m.





# Technology and the Potential for Improving Police-Community Relationships

August 3, 2016 – 1:00 – 2:00 p.m.

# Technology and the Potential for Improving Police Community Relationships

- Dr. Michael D. White, SPI Senior SME (facilitator)
- Officer Jamie Kenneally, Office of Media Relations, Boston Police Department
- Captain Dean Isabell, Commander Special Projects Unit, *Providence Police Department*





## BWCs as Part of National Dialogue on Community Engagement

#### PRESIDENT OBAMA'S PLAN TO STRENGTHEN COMMUNITY POLICING

- Reform the way the federal government equips local law enforcement, particularly with military-style equipment.
- Invest in increasing the use of body-worn cameras and promoting proven community-policing initiatives.
- Engage law enforcement and community leaders in devising new ways to reduce crime while building public trust.

wh.gov/community-policing

THE PRESIDENT'S TASK FORCE ON 21ST CENTURY POLICING





INTERNATIONAL ASSOCIATION of CHIEFS OF POLICE Serving the Leaders of Today, Developing the Leaders of Tomorrow







## How BWCs May Improve Police-Community Relationships

#### **Benefits**

Engage Community in Planning/Implementation

Increased Transparency and Legitimacy

Improved Police Officer Behavior

Improved Citizen Behavior

**Expedited Resolution of Complaints and Lawsuits** 

Improved Evidence for Arrest and Prosecution

Police Training – better performance



## Concerns for BWCs and Improved Police-Community Relationships

#### Concerns

Citizens' Privacy

Notification of Recording

FOIA and Access to Video

Sensitive Populations, Environments

**Critical Incidents** 



## Community Engagement: Pre and Post-BWC Deployment

- Were community groups introduced to the program, predeployment?
- Were community groups involved in the planning process?
- Did community groups have a chance to voice concerns/ask questions?
- Did community groups have an opportunity to review the agency's administrative policy? Is it publicly available now?
- Did the agency "market" the BWC program?
- Does the agency regularly communicate with citizens who are recorded?



#### Impact on Citizen Complaints and Use of Force

#### Rialto (CA) Police Department

- Citizen complaints dropped by 88% (24 to 3)
- Use of force dropped by 60% (61 to 25)

#### Mesa (AZ) Police Department

- Citizen complaints dropped 60% among BWC officers (pre-post)
- Use of force dropped by 75% among BWC officers

#### **Phoenix (AZ) Police Department**

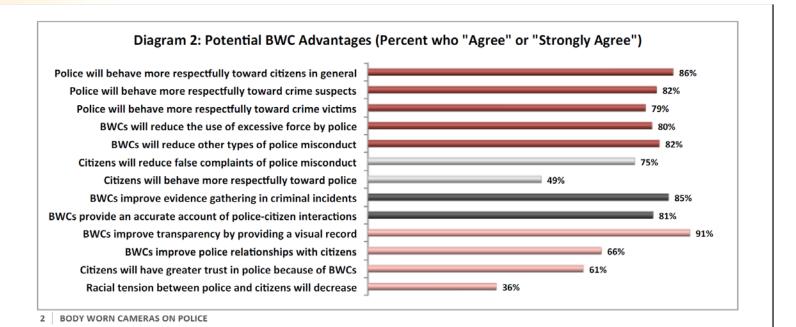
- Complaints -- BWC officers: declined by 23%
- Complaints -- Comparison officers: increased by 10.6%

#### **Orlando (FL) Police Department**

- Citizen complaints dropped 60% among BWC officers (pre-post)
- Use of force dropped by 75% among BWC officers



#### Citizen Perceptions – General Population







#### Citizen Perceptions: Consumers of Police Services

Spokane Citizen Attitudes about BWCs (n=297)

|   | Percent Agree/<br>Strongly Agree |
|---|----------------------------------|
| Video cameras should be worn by all officers in Spokane PD.   | 86.3                             |
| Using video cameras will make officers act more professionally.                                     | 77.5                             |
| The use of video cameras will hurt police-community relations.                                      | 14.4                             |
| Citizens will be more cooperative when they become aware that an officer is wearing a video camera. | 71.0                             |
| Police will be more respectful to citizens when wearing video cameras.                              | 77.4                             |
| The use of video cameras will reduce complaints against officers.                                   | 64.6                             |
| The benefits of police using video cameras outweigh the costs.                                      | 76.7                             |



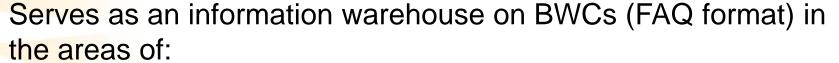
#### Citizen Perceptions: Consumers of Police Service

- Spokane Citizens rated their encounters with police as more "procedurally just" when they were aware of the BWC
  - Procedural justice fairness, respectful, neutrality, listens to citizen
- Implications??
  - Procedural justice is the primary avenue for generating police legitimacy



#### Resources: BJA National Body-Worn Camera Toolkit

- February 26-27, 2015: Two-day Expert Panel at the White House
- May 2015: Toolkit "goes live" at: <a href="https://www.bja.gov/bwc/">https://www.bja.gov/bwc/</a>



- Research
- Policy
- Technology
- Privacy
- Training
- Stakeholders

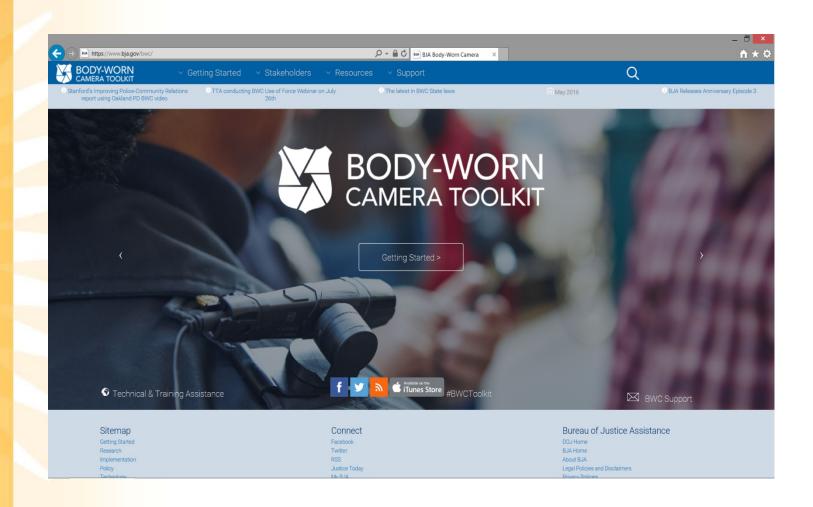
Law Enforcement Implementation Checklist





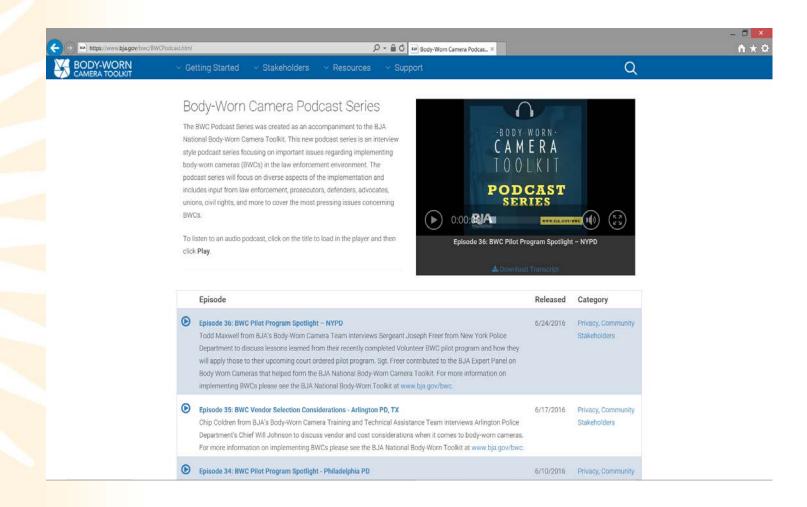


#### **BJA National Body-Worn Camera Toolkit**



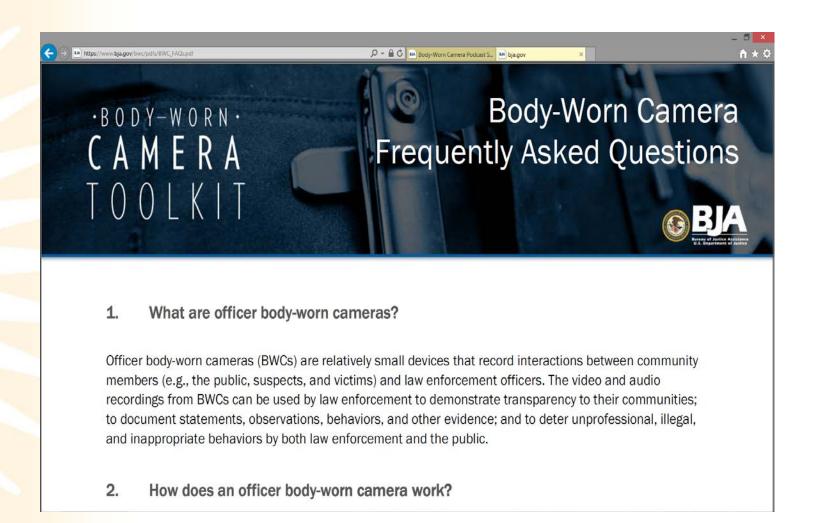


#### **Toolkit Podcast Series**





#### **Toolkit Resources: FAQs**





#### Implementation Checklist: Principles of Effective Planning

- Learn the Fundamentals (resources)
- Internal Working Group
- Formal Plan Developed (Goals)
- Policy Development
- Procurement Process (selecting a vendor)
- Community and External Stakeholder Engagement
- Execute Phased Rollout/Implementation



#### Other Resources: BJA Pilot Implementation Program for BWCs

- 2015: 73 grants awarded totaling \$19.3 Million
- Next round of awards coming in 2016
- Training and Technical Assistance (TTA)
  - The Team: CNA, ASU, JSS
  - Administrative policy review
  - Webinars and podcasts
  - On-site assistance
  - Speakers Bureau
  - Regional and topical workshops
  - Peer-to-Peer connections
  - Web-based support (BWC Toolkit)











#### Other Resources

- BWC TTA website (<a href="http://www.bwctta.com/">http://www.bwctta.com/</a>)
- BWC TTA Guidance on Procurement
- BWC TTA Policy Review Scorecard

| Policy Issue   | Possible<br>Score | Agency Score |
|--|-------------------|--------------|
| Policy Development   |                   |              |
| Did agency review National BWC Toolkit and PERF/COPS report?   | 1                 | 1            |
| Did agency review other agency policies on BWCs?   | 1                 | 1            |
| Did the agency review or revise its Use of Force policy during the BWC policy development? If so, how? | 1                 | 1            |
| Did agency involve appropriate internal units in policy development?                                   | 1                 | 1            |
| Did agency involve appropriate external criminal justice/local actors in policy development?           | 1                 | 1            |
| Did agency share policy with community and advocacy groups?  | 1                 | 1            |
| Did community members and advocacy groups play a role in policy development?                           | 1                 | 1            |
| TOTAL - POLICY DEVELOPMENT   | 7                 | 7            |





# Community Policing & Use of Social Media in the Boston Police Department





# Presented by the BPD Office of Media Relations

Police Officer James Kenneally
Police-Community Collaboration Workshop
Lowell, MA
August 3, 2016

### History of BPD Media Relations



- 2004: BPD created its own blog as a way for the department to reach out to the Boston community.
- 2010: The BPD joined Facebook and Twitter.
- 2013: On April 15, 2013, the BPD utilized social media to deliver messages and quell rumors related to the Boston Marathon Bombing. Its usage created a spike in social media followers.







CAPTURED!!! The hunt is over. The search is done. The terror is over. And justice has won. Suspect in custody.

RETWEETS 127,995 LIKES

43,416

















8:58 PM - 19 Apr 2013











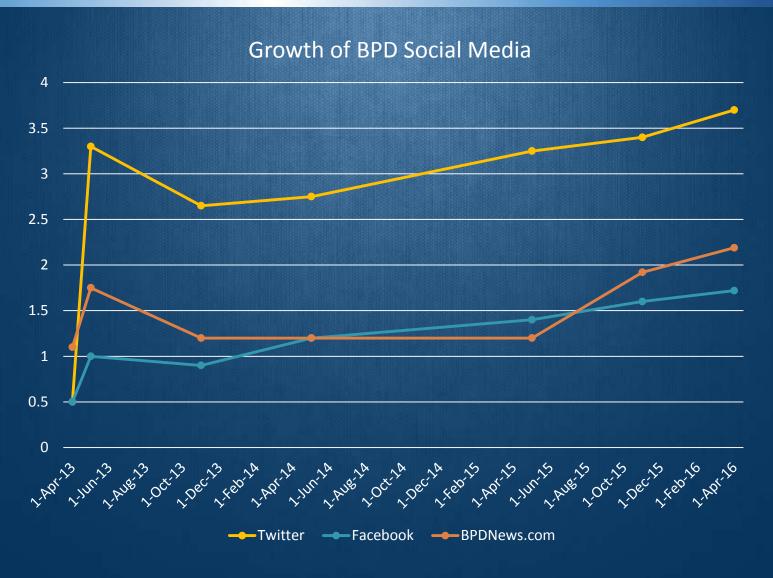
## History of BPD Media Relations



- 2013: In the months after Marathon Monday, followers dropped off.
- 2014: William Evans became Commissioner and appointed a sworn officer as Director of Media Relations.
- 2015: BPD sees a steady rise in popularity of its social media pages, soon surpassing the numbers of Marathon Monday 2013.
- 2016: BPD "revitalizes" its Instagram account.

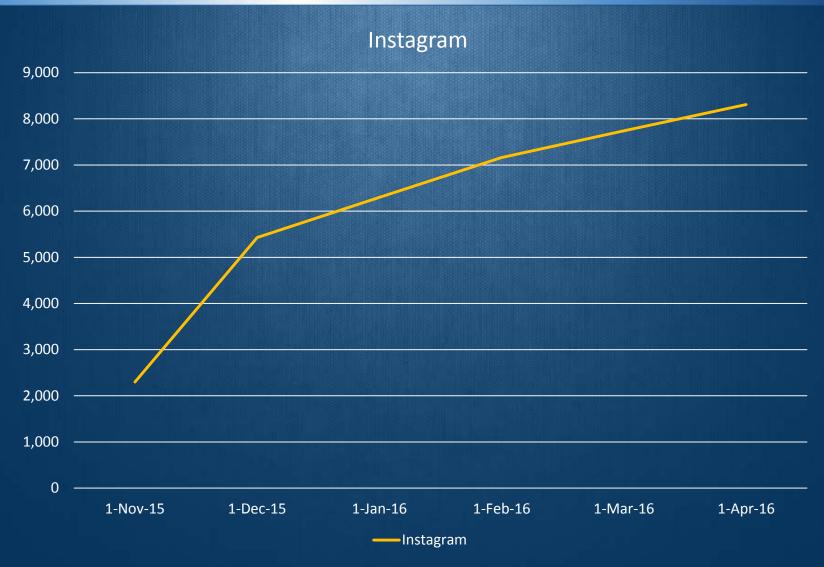
# History Growth of BPD Social Media





#### Growth of Instagram





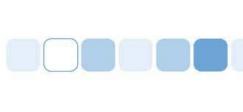
#### **Benefits of Social Media**



- SOCIAL MEDIA PRESENCE
  - Accurate information
  - Engaging stories
  - Ease of connecting stories/brand to the department
- INTERNAL COMMUNICATION & BUY-IN
- EXTERNAL COMMUNICATION
  - Building relationships with community and media outlets

#### **BPD Facebook Logos**





**Boston 24** 



Death Investigation



**BPD News Clips** 



Investigation



Daily Dose of Great Police Work



#### Twitter Hashtags



#DailyDoseOfGreatPoliceWork

#OneLessGun #BPDInTheNews

#KeepingBostonSafe #CommunityAlert

#BPDPhotoOfTheDay #BPDBlastFromThePast

#MakingADifference #BPDInTheCommunity

#ThankYouForThankingUs

# Example One: Death Investigation







At about 11:45 PM on Thursday, October 22, 2015, officers from District D-14 (Brighton) responded to a radio call for a person shot in the area of 124 Telford Street, Brighton.

Upon arrival, officers observed an adult male victim suffering from apparent gunshot wounds outside of the above address. The victim was pronounced deceased at the scene.

The Boston Police Department is actively reviewing the facts and circumstances surrounding this incident. Anyone with any information is asked to call Homicide detectives at (617) 343-4470.

Community members wishing to assist the investigation anonymously can do so by calling the CrimeStoppers Tip Line at 1(800) 494-TIPS or by texting the word 'TIP' to CRIME (27463). The Boston Police Department will stringently guard and protect the identities of those who wish to help this investigation anonymously.

#### Example One (cont.)





#### UPDATE: Victim Identified in Death Investigation in the Area of 124 Telford Street, Brighton

October 26, 2015



At about 11:45 PM on Thursday, October 22, 2015, officers from District D-14 (Brighton) responded to a radio call for a person shot in the area of 124 Telford Street, Brighton.

Upon arrival, officers observed an adult male victim suffering from apparent gunshot wounds outside of the above address. The victim was pronounced deceased at the scene. The victim has since been identified as **30-year-old Desmond Joseph of Allston**.

The Boston Police Department is actively reviewing the facts and circumstances surrounding this incident. Anyone with any information is asked to call Homicide detectives at (617) 343-4470.

Community members wishing to assist the investigation anonymously can do so by calling the CrimeStoppers Tip Line at 1(800) 494-TIPS or by texting the word 'TIP' to CRIME (27463). The Boston Police Department will stringently guard and protect the identities of those who wish to help this investigation anonymously.

#### Example One (cont.)

October 27, 2015





UPDATE: BPD Seeks Public's Help in Locating Suspect Involved in Death Investigation in the Area of 124 Telford Street, Brighton



At about 11:45 PM on Thursday, October 22, 2015, officers from District D-14 (Brighton) responded to a radio call for a person shot in the area of 124 Telford Street, Brighton.

Upon arrival, officers observed an adult male victim suffering from apparent gunshot wounds outside of the above address. The victim was pronounced deceased at the scene and later identified as 30-year-old Desmond Joseph of Allston.

Detectives are now seeking the public's assistance in locating a suspect, 25-year-old Gammada M. Musa of Brighton, in relation to this incident. Musa is described as a black male, about 5'10", and 195 lbs. This suspect is considered armed and dangerous. If encountered, persons are strongly urged to contact police.

#### Example One (cont.)

November 07, 2015





Today, Friday, November 6, 2015, acting on several anonymous tips, members of the Boston Police Fugitive Apprehension Team, Homicide Unit and U.S. Marshals Task Force located and arrested **Gammada Musa, 25, of Brighton** and charged him with Murder in the shooting death of **Desmond Joseph, 30, of Allston**. Musa will be arraigned in Brighton District Court on Monday.

Approximately two weeks ago, on Thursday, October 22, 2015, officers from District D-14 (Brighton) responded to a call for a person shot in the area of 124 Telford Street in Brighton. On arrival, officers located a male victim, later identified as Desmond Joseph, suffering from what appeared to be multiple gunshot wounds. Joseph was pronounced deceased on the scene.

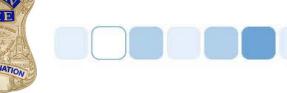
After a complete and thorough review of the facts and circumstances surrounding this incident, detectives were able to identify Gammada Musa as the person responsible for the shooting death of Desmond Joseph. In the days after the incident, detectives reached out to community members seeking their help, information and assistance in hopes of locating the suspect. Thanks to several tips sent anonymously to the BPD's CrimeStoppers Unit, investigators were able to track down and apprehend the suspect in New Bedford, MA.

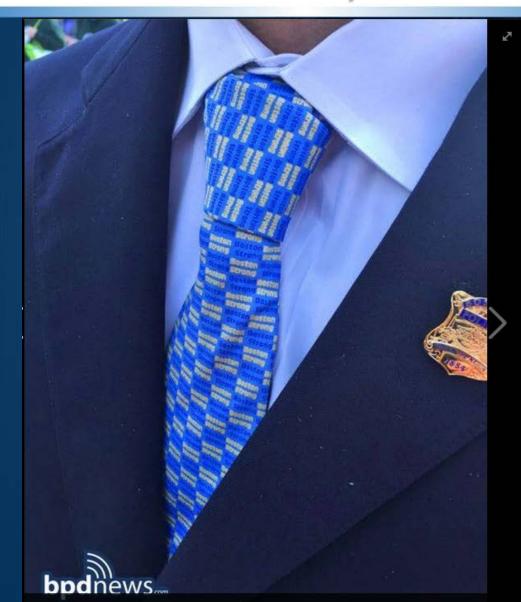


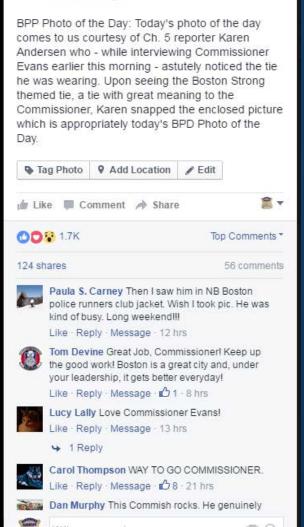
Said Commissioner William Evans: "In addition to thanking my investigators, I want to especially acknowledge and thank the community members who supplied the anonymous tips that ultimately lead to the capture of Gammada Musa. Thanks to the community's help and belief in the idea that our city can be a safer place when we all work together, a dangerous felon is off the streets and in police custody."

# Example Two: BPD Photo of the Day









Boston Police Department (Official)

Published by Boston Police [?] Like This Page · 22 hrs · Edited · €

# Example Three: One Less Gun







#### Boston Police Department (Official)

Published by Boston Police [?] Like This Page - April 17 - 18

One Less Gun: Officers Arrest One, Recover Loaded Firearm After Traffic Stop Leads to Tense Moments in Dorchester

At about 11:30 AM on Sunday April 17, 2016, officers assigned to the Youth Violence Strike Force made an onsite firearm arrest after conducting a traffic stop in the area of 6 Castlegate Road in Dorchester. Officers were on directed patrol in response to recent numerous complaints of...



Top Comments \*

Christopher J. Kelley Excellent work by BPD. Those of us who have a permit would always obey an officer's command after advising him or her that there's a firearm in the vehicle.

That way the officer can continue the discussion in safety.

Like - Reply - Message - 12 hrs - Edited

Mike Mcdonough "Armed Career Criminal"

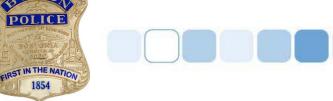
To the officers assigned to the Youth Violence Strike Force as well as the BPD.... See More

Write a comment...



#### **Example Four:** Thank You For Thanking Us









# Questions???





#### Networking Session

August 3, 2016 – 2:00 – 3:00 pm

#### Networking Session Instructions

- Day 1 Breakout Group Number on the back of your name badge
  - Group 1 Grand Ballroom
    - Dr. Michael D. White
    - Dr. James R. "Chip" Coldren, Jr.
  - Group 2 Concord Room
    - Hildy Saizow
    - Nancy Howard









#### Break (podcasts)

August 3, 2016 - 3:00 - 3:15 p.m.





#### Discussion of the Breakout Sessions

August 3, 2016 - 3:15 – 3:45 p.m.





#### Perspectives from Community Leaders

August 3, 2016 – 3:45 – 4:45 p.m.

# Perspectives from Community Leaders

- Jason Cooper, LISC Senior Program Officer (facilitator)
- Mercy Anampiu, CHW/MBA, Health Promotion & Education Manager,
   Lowell Community Health Center
- Jonathan Lunde, Director of Streetwork, UTEC, Inc.
- Dahvy Tran, Executive Director, Angkor Dance Troupe









#### Observations from Today and Looking Toward Tomorrow

Dr. James R. "Chip" Coldren, Jr.

August 3, 2016 – 4:45 – 5:00 p.m.





# Smart Policing Initiative Collaboration Workshop

Lowell, MA

August 3-4, 2016





#### Overview of Day 2 Agenda

Dr. James R. "Chip" Coldren, Jr.

August 4, 2016 – 8:30 – 8:45 a.m.





### Collaborating with Communities of Color

August 4, 2016 – 8:45 – 9:45 a.m.

# Collaborating with Communities of Color

- Hildy Saizow, SPI Senior Subject Matter Expert (facilitator)
- Commander Andre Anderson, Special Assistant to the National Organization of Black Law Enforcement Executives (NOBLE), Glendale Police Department
- Kelvyn Anderson, Executive Director, Philadelphia Police Advisory Commission









### Break (podcasts)

August 4, 2016 – 9:45 – 10:00 a.m.





### Sustaining a Multi-Sector Collaboration

August 4, 2016 – 10:00 – 11:00 a.m.

# Sustaining a Multi-Sector Collaboration

- Jason Cooper, LISC Senior Program Officer (facilitator)
- Sabrina Voegelin, LCSW, Cambridge Police Department
- Detective Sergeant Louis Cherubino, Cambridge Police Department
- Captain Kelley Richardson, Lowell Police Dept.
- Joe Hungler, Executive Director at the Boys & Girls Club of Greater Lowell
- Casey Starr, Director of Community Initiatives, Main South Community Development Center









# Challenges and Solutions for Researching Community Perspectives

August 4, 2016 – 11:00 a.m. – 12:00 p.m.

# Challenges and Solutions for Researching Community Perspectives

- Dr. Mike White, SPI Senior Subject Matter Expert (facilitator)
- Dr. Brenda Bond, Lowell, MA Research Partner, Suffolk University
- Dr. Anthony A. Braga, Director, School of Criminology and Criminal Justice, *Northeastern University*
- Dr. Julie Schnobrich-Davis, Associate Professor, Central Connecticut State University
- Dr. Christopher M. Sedelmaier, Professor and Interim Co-Director of Criminal Justice Ph.D. Program, University of New Haven

# Challenges & Solutions for Researching Community Perspectives

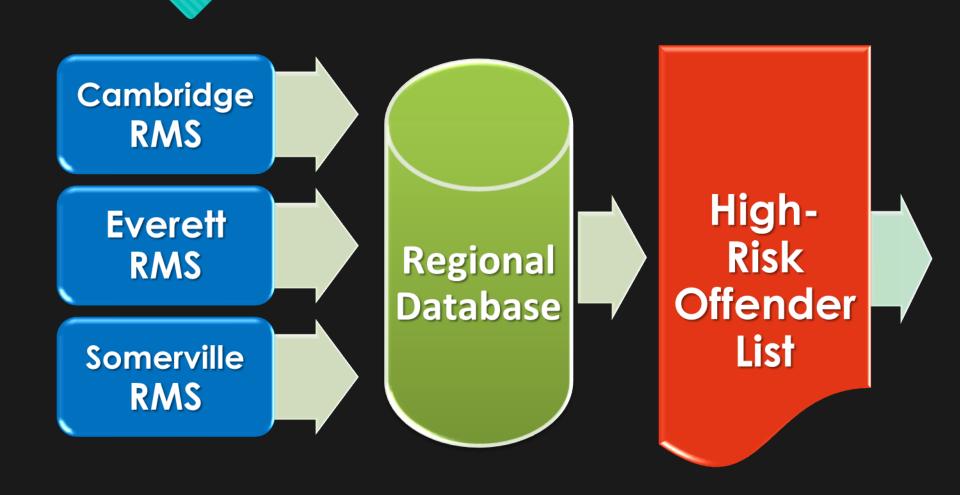
### Overview

- O Brief description of Operation RASOR
- Operation RASOR relates to Focused
   Deterrence
- Challenges and Solutions for community involvement
- Measuring success in collaboration
- Concluding remarks

### **Operation RASOR**

- Cambridge, Everett, and Somerville developed collaborative approach to control and prevent crime within and across their jurisdictions.
- PDs concerned with offenders who are committing property and violent crimes in all three jurisdictions, thus creating a regional impact.
- By scanning and analyzing appropriate data the three agencies have identified high impact players who commit crimes across jurisdictional borders

### Operation RASOR - data driven



### **Focused Deterrence**

- "Top 100" individuals have:
  - O1,580 incidents in 5 years
  - O 5 murders, 75 robberies, 179 aggravated assaults, 257 simple assaults, 80 burglaries, 93 drug offenses
  - O Not necessarily under any form of supervision

### **Operation RASOR**

- After the offenders have been identified, they are invited to a community based meeting, and presented with two tracks:
  - OTrack One Accept the social services and resources from the community through a case management system; or
  - OTrack Two Receive a focused law enforcement response from the three police departments, the DA's Office, probation and parole.
- O Message: Sending you to prison is not our goal. We want you to become productive members of our community and we are here to offer you support.

### Challenges and Solutions

- Getting offenders to attend community meeting
  - OOfficers/detectives spent much time talking to candidates and their families
  - OOffenders were encouraged to bring family and friends to community meeting
  - OOfficers/detectives were assisted by street workers and community members

### Challenges and Solutions

- Getting Social Service Providers to attend meetings
  - OHosted informational meetings with social service providers
  - OFrequent contact with social service providers
  - OHired social worker to coordinate available services

#### Communities

- Increase in participants Informal contact with the focused deterrence officers
  - O Ex: candidates & associates seeking officer help
- Sections of the city that never reported crime or assisted police are now communicating with officers
  - O Ex: Project housing where murder took place 2 years ago, now community members coming forward to talk to police

#### **Social Service Providers**

- Service providers and social workers were interviewed to determine more effective ways to recruit participants, deliver resources and conduct interventions.
  - O Findings showed: Most programs reported having worked with these clients prior to the initiative, Services to non-residents are limited; Educational and employment services reported being unable to serve clients with severe mental health conditions and violent offenses.
  - O Communication with Focused Deterrence officers was shown to be excellent/very good.

#### **Police Departments**

- Monthly Intelligence meeting focuses on cross-jurisdictional communication, accountability, and outcomes.
- 25-45 individuals (crime analysts, detectives, officers, supervisors, probation officers, parole officers, prosecutors, deputy sheriffs, and state prison officials)
- 9 police departments, 2 Sheriff Departments, Department of Corrections, District Attorney's Office, County Probation Department, Parole, and the ATF.
- Agencies share information for investigative reasons, undercover operations, offenders being put on notice, release dates from jail or prison, upcoming court dates, gang affiliations, other criminal associations, and other issues effecting public safety.

#### Police Departments (continued)

- Develop 2 witnesses who ID'd suspects in unsolved homicide
- Information developed to ID suspects in home invasion/stabbing/shooting
- Lead on bail money being wired into the country from outside
- Dramatic increase in cross-jurisdictional FIO's of impact players/gang members in Boston/Cambridge/Everett/Somerville
- Identified significant Cambridge gang member as suspect in Boston A&B.
- Identifying players in cross-jurisdictional crime spree
- Over 15 arrest warrants issued

### Concluding Remarks

- For success in any initiative, there must be a collaboration between the police, community and other institutions
  - Most collaborations still seem to depend on the relationships already formed between individuals in various agencies or with segments of the community
  - Perhaps those relationships can be expanded to include others
  - Continuous communication is essential

### **Concluding Remarks**

#### **Role of Researchers**

- Partnering with a researcher allows an objective understanding of the trust and cohesiveness of the police/community collaboration
- Each community is different and will respond differently to providing their input
- Multiple approaches may need to be used to gain a clear understanding of the collaboration and ways to improve





### Lunch (podcasts)

August 4, 2016 – 12:00 – 1:00 p.m.





### Creating a Culture of Collaboration

August 4, 2016 – 1:00 – 2:15 p.m.

### Creating a Culture of Collaboration

- Dr. James R. "Chip" Coldren, Jr. (facilitator)
- Superintendent William Taylor, Lowell Police Department
- Deputy Superintendent Joseph Harris, Boston Police Department
- Kelvyn Anderson, Executive Director, Philadelphia Police Advisory Commission







## Boston Police Department Deputy Superintendent Joseph Harris

### Community Policing = Community Empowerment

- Extensive community outreach and engagement
  - Leadership: Commissioner, Chief, Command Staff all participate
  - Dedicated Command Staff member for community engagement
  - Community Service Offices in every district
  - Youth programs run by districts and specialized units
  - Neighborhood Advisory Groups
  - Neighborhood Response Teams
  - Organized Neighborhood Crime Watches across the City

### Why and How to Engage with Youth

- Builds trust
- Strengthens relationships
- Mentoring/ Role modeling
- Change attitudes and perceptions
- The earlier the better
- Non-traditional activities
- Youth-driven



### **Building Trust – Examples of Community Impact and Partnerships**











### **Youth Dialogues**

YPI
Teen Empowerment
YWCA
Roxbury Youthworks



### **Somali Youth Dialogues**











### **Medicine Wheel**

- Working with DYS Youth
- Monthly Workshops
- 100 Officers across the city







### **Monthly Basketball Games**





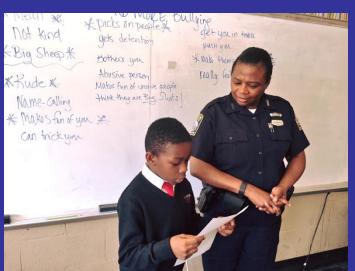






### **Elementary School Focus**









# Teen Police Academy & Jr. Police Academy







### **Shop with a Cop**



### Flashlight Walks











### **Weekly Walks with Clergy**









### Coffee with a Cop







### **Connections to Services and Opportunities**

- Job referrals, camp referrals
- YOU referrals: workforce development and transitional employment for court and gang involved youth
- Operation Exit: apprenticeship program for high impact individuals in building trades



#### Youth Connect

- Police referrals of at-risk
- Social workers in B2, B3, C11,
   D4, E13, School Police and
   YVSF

#### Operation Homefront

- Schools identify at-risk students for early intervention
- Home visit with School Police
   Unit and Clergy
- Educating parents regarding behavior and possible early signs of gang involvement
- Follow up referrals to services for youth and families to

### **Helping Returning Citizens**

- Boston Reentry Initiative
  - Suffolk County House of Correction
  - High risk population
  - Federal grant
  - Supports inside and upon release
- Working with DYS and juvenile reentry, as well as relationship building while in secure treatment

- Overcoming the Odds
  - MA Department of Corrections
  - High risk population
  - Federal grant
  - Supports inside and upon release
- Mayor's new Office of Returning Citizens
  - Will be a connections hub for all returning citizens

### **Community Policing**

- Partnership has become the way of doing business in Boston; there are extensive partnerships with wide variety of stakeholders
  - State and county law enforcement, Clergy, BCYF Street workers, non-profits, etc.
- Executive level prioritization of Community Policing activities and initiatives – Commissioner has a daily focus on this
  - Walk and talks, going in the schools, included in Compstat
- <u>Training</u> in Community Policing philosophy and tactics to new recruits and veteran officers
  - Community partner presentations, community service days, youth dialogues all in academy for recruits
  - Problem solving case studies
- <u>Intelligence and data-driven</u> decision making (highly advanced "problem-solving)
  - Boston Regional Intelligence Center (BRIC)
  - Compstat, weekly Deployment
  - Focus on small % of individuals causing problems





### Break (podcasts)

April 27, 2016 – 2:15 – 2:30 p.m.





# Small Group Discussions: Sustaining Community Collaboration Efforts

April 27, 2016 – 2:30 – 3:45 p.m.

### **Breakout Session Instructions**

- Day 2 Breakout Group number on the back of your name badge
  - Group 1 Grand Ballroom
    - Dr. Michael D. White
    - Dr. James R. "Chip" Coldren, Jr.
  - Group 2 Concord Room
    - Hildy Saizow
    - Nancy Howard









### Interactive Session: Principles for Police-Community Collaboration

Dr. James R. "Chip" Coldren, Jr.

April 27, 2016 – 3:45 – 4:30 p.m.





### Closing Remarks

Dr. James R. "Chip" Coldren, Jr.

April 27, 2016 – 4:30 – 4:45 p.m.